

Q1: How did you hear about the event?

ANSWER CHOICES	RESPONSES	
Twitter	13.83%	13
Facebook	14.89%	14
Small business body	5.32%	5
Media	12.77%	12
Event flyer	3.19%	3
State agency/office	22.34%	21
Other (please specify)	27.66%	26
TOTAL		94

Q2: Please rate the following event criteria on a scale of 1 to 5; where 5 signifies "Excellent"

	5	4	3	2	1	TOTAL
Overall Event	59.57% 56	28.72% 27	7.45% 7	4.26% 4	0.00% 0	94
Registration Process	78.72% 74	19.15% 18	2.13% 2	0.00% 0	0.00% 0	94
Venue Layout	67.02% 63	21.28% 20	9.57% 9	2.13% 2	0.00% 0	94
Range of State Agencies/ Offices & Small Business Bodies in attendance	77.66% 73	17.02% 16	3.19% 3	2.13% 2	0.00% 0	94

Q3: Please scale the following aspects of the event on a scale of 1 to 5 where 5 signifies "Excellent"

	5	4	3	2	1	TOTAL
Did the event match your needs?	43.62% 41	39.36% 37	9.57% 9	5.32% 5	2.13% 2	94
Did you gain relevant knowledge and information?	51.06% 48	36.17% 34	8.51% 8	3.19% 3	1.06% 1	94

Q 4. What did you like about the event? (Verbatim comments)

Very well organised, well attended by various state bodies, institutions and speakers
 Seeing large government agencies as approachable and meeting the real people who run them
 All
 I liked the short presentations, and the stands in the outer corridor remained open all the time.
 Overall quite informative
 duration of talks, access to individuals to follow up
 As it says, ONE STOP SHOP

I thought it was absolutely excellent. A great idea in the first place, excellently carried out and the people on the day were well planned, very informative.

That I could take away a list of agencies that may be relevant.

To see the wide range of support available to SMEs and start-ups.

As someone who is new to business it was an efficient way of getting to speak with relevant agencies. I even got an easy location to get to...

The number of presentations - short and precise. The availability of most of the presenters at their relevant tables was excellent.

Schedule of speakers adhered to very well.

More than 30 different agencies attended. That was great.

The relevant knowledge and information.

There was such a wide variety of information. The speakers were short and concise, this was great as we could get a brief, but well considered presentation from every agency.

I thought it was an excellent event - each exhibitor was extremely helpful and friendly.

The variety of topics covered.

The sheer range of input from all relevant agencies.

Very informative, valuable information for start-up and SME.

All the relevant organisations were in one place.

Gave an overview of agencies to take into consideration.

The key agencies and companies were given a short time limit to present the key information.

The interaction, breaks allowing people to mingle. Location was great. The chairs did a great job and the speakers were well organised.

The variety of topics across the business board.

All the agencies in the one location.

The wide range of subjects covered in the morning plus having display stands to visit and ask questions was brilliant.

All the government agencies were under one roof. Saved a lot of time. Officials of senior level clarified a lot of questions.

The brevity of presentations.

That the speakers kept it short and to the point as much as possible, but I suppose all each one had to say was a lot of useful information.

The range of speakers and the access to staff at the stands.

It ran like clockwork. Each speaker was straight to the point because of their time limits.

Excellent presentations (refreshers) on services and advice available and also up-to-date issues to be aware of.

Important information discussed that I was not completely aware of, which could be further discussed/accessed.

Variety of presentations, well organised, stuck to timetable.

The presentations were short and to the point.

The presentations were very clear and the structure of the agenda ensured that you heard all the speakers and their main purpose.

Amount of information gained from the event.

Very well organised. Very good overview of all the state agencies and bodies in existence and their main purpose.

The presentations were brief. There were several breaks also which was good.

Having so many organisations present on one day.

The comprehensive range of agencies.

Length half day was perfect.

The variety of information available.

The stands in particular. The presentations gave an overview which was good which allowed me to focus on the agencies I was interested in.

Layout easy very friendly people.

That it provided a one-stop shop for all start-up business information.

The comprehensive range of agencies.

Well organised. Time keeping was very good. The stands where you could talk to each agency was very good.

The range of agencies etc in attendance. Those manning the stands were invariably helpful and well informed.

I liked the concept but didn't think it suited my needs - I have been in business for 10 weeks and would have liked to have had more time to talk to the agencies.

The venue was easily accessible and layout was easily negotiable.

It covered a lot of areas for SME and very informative
Found out about lots of agencies we didn't know about or consider relevant to us before this. Everyone on the
Great amount of various knowledge experts about to discuss quite openly.
Range of speakers and speed of rotating through each speaker.
Registration was swift
Speed of each presentation, gave you just enough get you thinking in right direction
The concept of the event and the possibility of networking.
Access to state agencies
i liked seeing all the relevant bodies in the event
The talks were very informative and it was good to be able to chat informally with the representatives at the s
I was impressed by the attention to detail, reflected in the coverage of activities, through presentations and th
some speaker were very good -- being able to dip in & out of events was good
Lots of short presentations meant I was able to get a lot of information in short space of time
Short presentations
Lots of short presentations meant I was able to get a lot of information in short space of time
The speakers. Copyright and tax
The info
wide range of agencies under one roof. speakers confined to 5 mins each
wide variety of agencies including NSAI, patent office, HPRA that are more under the radar but are important
It's look excellent for small enterprise.
I liked that there was an overview of each state agency & small business bodies rather than an information ov
To be able to ask question directly to the agencies; the materials provided
Well organised, ran broadly to times scheduled
Being able to talk to all the agencies under one roof.

Q.5 What did you dislike about the event? (Verbatim comments)

Nothing! It was perfectly judged and very informative, helpful and a pleasure to attend - thank you very much
Coffee stations were a bit chaotic. Not well organised and no milk.
Coffee stations were a bit chaotic. Not well organised and no milk.
All positive
He amount of people entering and exiting the hall while the various presenters were trying to give their prese
Nothing - but certainly would like a copy of the slides as a prompt. This would be very useful
The sound in the auditorium was very poor. I could hardly hear the speakers and I changed seat to sit closer bu
When many of the agencies were asked for advice attendees were told to visit their website to find the info. T
n/a
Nothing
Nothing, everything was great for me
In real terms very little use or support to business start ups
Need more time to speak different agencies.
It was a very short event where people couldn't tell us everything they know about their expertises.
Nothing
No issues
N/A
Due to some people talking too long, others were over rushed
No coffee from 8 to 9.30 had to leave the venue to get coffee, difficult to network, then went back in and no t
Not much, some of the inputs seemed to be pitched at "employer" rather than "self employed"/business start
The presentations were too short; expected though
N/A
Perhaps a better consistency between the speakers, some were not as seasoned as other others and strugglec

the meeting centre with the doors opening while speaker was on stage, fewer doors opening would have red
 I'm not sure how beneficial 6 minute presentations are..
 Just a small thing the volume could be turned up a little. Because the opening of doors distracted people. But
 Nothing is coming into my mind.
 nothing.
 I want to start a business thats in the pest control area. I am making a product that kills flies and is not in the s
 Nothing i enjoyed everything
 Nothing .
 Range of coffee and tea was quite limited, some herbal teas would have been nice.
 I hope to start a business in the animation, special effects industry and would have liked to have seen some di
 Felt it was geared more towards employers rather than start-up businesses. On it's flyer it stated it was for pe
 I would have liked more information on the agricultural sector
 There is nothing I disliked
 No issues at all.
 Nothing!
 Some(very few) of the staff present at the information booth didn't seem terribly interested. EURES comes to
 More time for each speaker would have been better
 Single online repository for all the information would be great
 Everything seemed perfectly good to me even though it was a little difficult to hear a few of the presenters fro
 Nothing in particular.
 Single online repository for all the information would be great
 catering! breakfast events need a bit more food than little biscuits
 Many speakers were clearly unaccustomed to public speaking and simply read from texts which were displaye
 Too many bodies talking about money that can't help people who have a small 1 person start-up that is at the
 A very short time on the stands to discuss further after each presentation was made
 Most of the speeches were very boring and felt like they were presenting info that could have been gotten on
 3rd session a bit laboured. More Top 3 tips from each rather than description of services. auditorium door cor
 I would have benefited from being sent a soft copy of each of the presentations - it would have saved me from
 I am in construction and I visited 5 stands connected to my business, not one of them could discuss in any det
 The number of agencies who were out to justify their existence rather than inform. I felt it could have been sc
 The agenda was too full and difficult to focus on relevant areas.
 Nothing
 Some of the speakers did not seem to have ability to get accross their message in short space of time -- yet I
 Lack of networking area.
 Did not receive confirmation of registration
 some speakers went over time. chatter from lobby was noisy in conference room.
 Give not invitation to foreigners. Any future event please send me details At faisalalaghar.mbapu@gmail.
 The exhibition area was a little crowded at break time but that was just due to the number of people there so
 Water should be available from the very beginning (or maybe I didn't see it)
 Each body could have done with slightly longer to talk as each seemed to struggle to stick to the 6 mins allocat
 Some of the presentations went into too much detail.

Q6: Was the event length too long too short or about right?

ANSWER CHOICES	RESPONSES	
Too long	4.26%	4
Just right	86.17%	81
Too short	9.57%	9

Q.7 Please indicate any topic you think should have been covered (Verbatim comment)

I think some specific introductory business /revenue topics for start ups or individuals could be instituted. eg. Social enterprise. Dept of Rural and Community Development not represented. Social Enterprise World Forum Social enterprise. Dept of Rural and Community Development not represented. Social Enterprise World Forum Not yet.

great coverage, new to entrepreneurship.

how to deal with Vulture Funds as alot of SME's have commercial loans which were sold to vulture funds and It was brilliant.

All agency representatives were given 8 minutes to talk to a very large audience of mixed backgrounds. I feel that UCD College Campus facilities as an option for some new graduates/ postgraduates etc. Are there other state Too much about compliance and very little real genuine authentic help or support.

No.

They should have more time to explain better their expertises.

No issues

Stress Management-

Very difficult for each person to get across what they needed to say in 6 mins a bit rushed

None occurs

access to funding

Marketing/ Networking. I think there should be a topic help start up or SME's on how to promote their business

Revenue

IDA

more on Data protection

Not yet as I'm still gathering my thoughts and again the Event was brilliant.

Gardai

none.

Funding , because I'm on the dole , have a good business idea but cannot get it off the ground because I cannot

Future/current Trends in different industries.

Social Protection presentation and information was targeted to employers; no mention of BTWEA or STEA schemes

Nothing comes to mind.

Can't think of anything.

Back To Work Enterprise Scheme.

Maybe more from the science and research agencies

Mental health as this can affect people looking for work. Perhaps a support body there so people can ask relevant

I was satisfied with what was covered.

Maybe more from the science and research agencies

More information on how to run a business and more networking

New legislation such as the SEO introduced into the construction sector 19/10/2017

I believe that CRO and Revenue should have had more time to explore incorporation and filing in more depth and

more emphasis on incentives & sources . The person from Data Protection was full of dread , again nothing in

Topics were well covered

Exporting

provide maybe on site a guide of relevant agencies for each business sector, so you know who you have to see

Number of.

Maybe a presentation on the various ways of doing business with a focus on distance (online) sales.

Q.8 Is there anything else you'd like to share about the event? (Verbatim comments)

Fantastic event. Really appreciated the chance to attend and informative presentations by speakers. The range of topics was excellent.
Not now.

I found it very relaxed and everyone was very helpful

Please share slides

I was very impressed, tbh.

I was satisfied with the event. Time well spend for me. thank you!!

I think it was poorly researched as to what emerging and start up businesses require with regards to state support

My first one and most enjoyable. I did think it was an Elvis Presley conference though..... TCB (look it up)

It was great.

I thought this was a really great event, thanks!!

Lovely venue and very well organised, comprehensive event

Overall I found it a very interesting and educational experience.

The agenda it never said the exact time for the politicians

Provided reassurance for entrepreneurs and encouragement to keep pushing.

The presentations should be available on line as well as the names and contact details of the people who were

it would have been nice to network more with other people

It was an excellent opportunity to get the necessary insight into various statutory government agencies under the act.

The ministers were there just to boost moral, but never committed to actually funding small business, the irony of it all.

Access to the list of registered attendees would be helpful.

The location . Great surroundings however if you had to travel a distance parking in the city was very expensive

Really great job, very useful, and encouraging for business developers to see the range of supports around.

Could have been interesting to have some audience engagement with the specific speakers.

It was a great opportunity to network

Increase the amount of events similar to this.

To date there has been no follow up from state agency despite leaving my details requesting follow up to my contact details

Perhaps posters or flyers at the local welfare offices might have been an idea. I attended a presentation at an event in the city

Well done to all involved!

I felt some of people on the stands were not that informed. I think the people on the stands should be very informed on the topics

I went to explore funding options and I left after gaining a lot more information about many other issues.

Just to have them more often.

Not at this time.

Well done to all involved!

overall an excellent event

found the totos a waste of money

In relation to pensions and regulation I feel the regulator just describes the pension products and does not explain the issues

Very useful overall.

As a first one, quite impressed.

Its no good having stands with pamphlets ye can access them online they need to be staffed by people who can answer questions

I feel some speakers should be removed from any further events of this nature and expanded to a full day event

Perhaps break out rooms to cover different themes. Multiple stages could be used to cover different topics of interest

I thought that the speaker from the Revenue should have had more than 6 minutes. This talk would have applied to a wider audience

I propose a standard presentation template, helping both the presenter and audience to get the benefit of a consistent format

could you arrange that the slides be sent to the attendees

Please invite foreigners for this.

I really enjoyed it and made some good contacts, thank you.

hops at the moment. My problem is no matter which stall I went to, nobody but nobody could guide me where

- Self employed vs Limited company requirements for reporting/accounting/ revenue - tax requirements for s:

Quality of speakers and organisations was superb and the accessibility via stands in the lobby area was excellent. The

to start off first, or which dept I should speak to or anything,, and I went to the LEO stand to tell them I had a

start ups/ company directors - workshops on VAT (Types, Vat ytd, reporting, how it applies or not to non-EU ba

: location was a clever choice - central, well run, good facilities, AV equipment, lecture hall, lobby for stands, et

Iready emailed them (Dublin City Centre Branch) and not only did not get help but got no reply ,, and not only 1

sed companies to whom one supplies services or goods, etc.) - Workshops/ presentation and demonstration c

c. I cannot praise this event highly enough. I would suggest that some additional specific workshops or demon:

that I still have had no feedback from LEO or the people I told about it on the LEO stand !!!! So basic

of accounting packages/software systems, -stands with accounting firms/company secretarial service

strations of various items could be incorporated to give drill-down detail on important items for start

ally the even just paid lip service and absolutely nothing else. There were mentions of funding but rea

es for single director companies/small companies Effectively business workshops on key requiremer

Historically your on your own in Ireland when you start up and I bet its only when you are up and runnir

ing and DONT NEED MONEY that the government throws money at you knowing your business works

