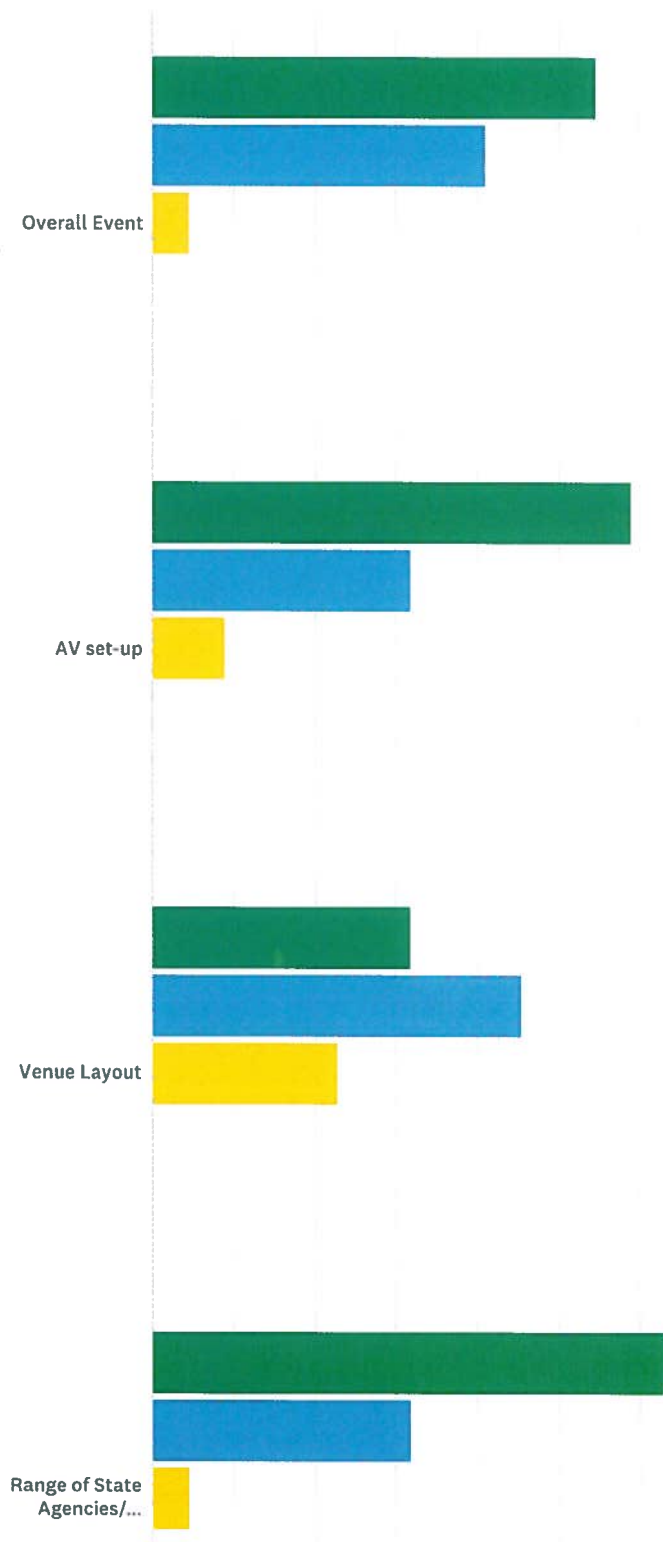
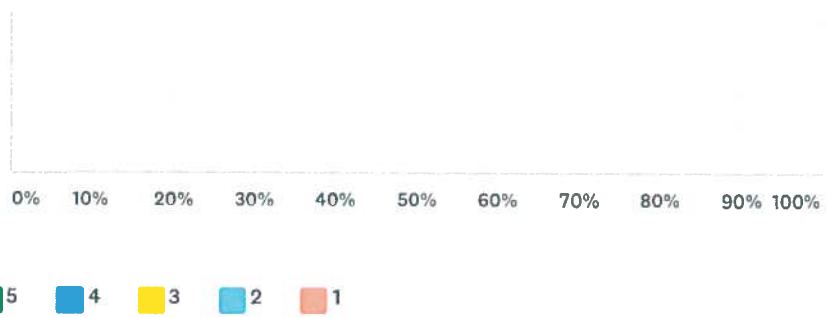


Q1 Please rate the following event criteria on a scale of 1 to 5; where 5 signifies "Excellent" and 1 signifies "poor"

Answered: 22 Skipped: 0



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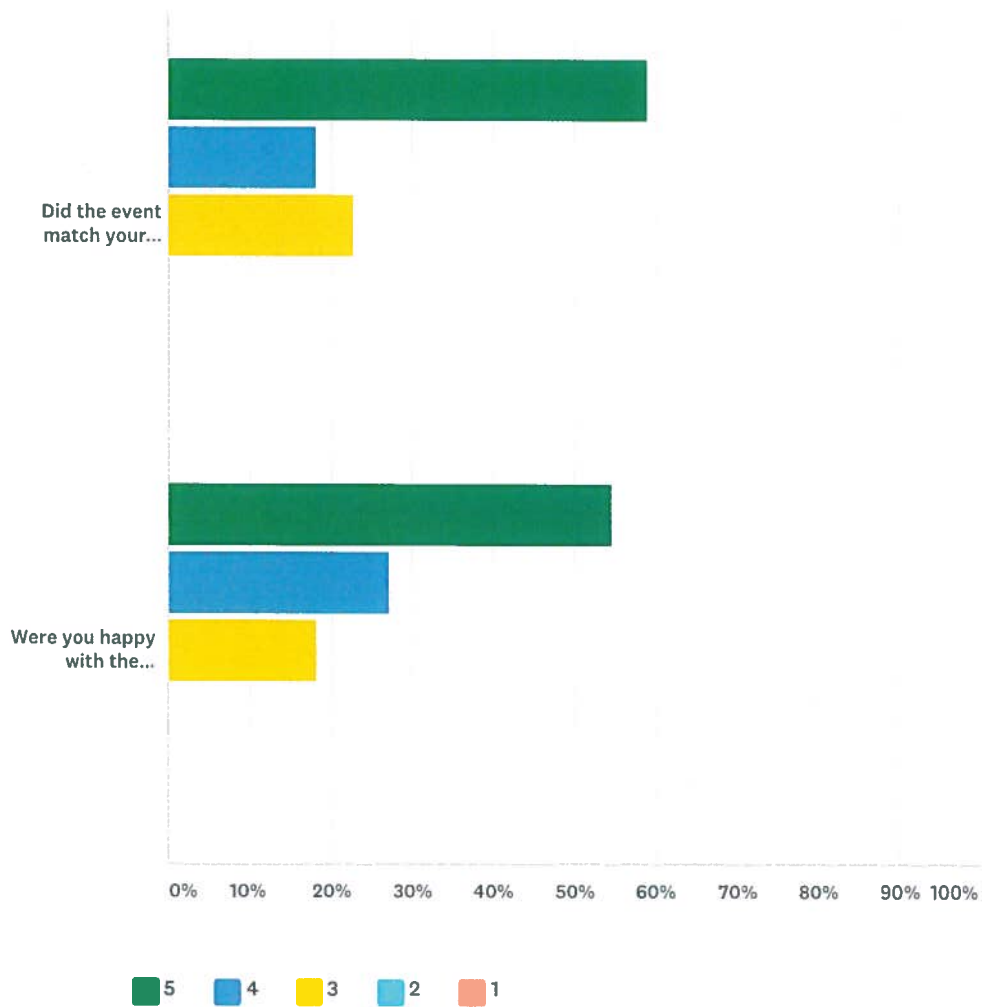


	5	4	3	2	1	TOTAL
Overall Event	54.55% 12	40.91% 9	4.55% 1	0.00% 0	0.00% 0	22
AV set-up	59.09% 13	31.82% 7	9.09% 2	0.00% 0	0.00% 0	22
Venue Layout	31.82% 7	45.45% 10	22.73% 5	0.00% 0	0.00% 0	22
Range of State Agencies/ Offices & Small Business Bodies in attendance	63.64% 14	31.82% 7	4.55% 1	0.00% 0	0.00% 0	22

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Q2 Please scale the following aspects of the event on a scale of 1 to 5 where 5 signifies “yes, agree strongly” and 1 – “no, disagree strongly”

Answered: 22 Skipped: 0



	5	4	3	2	1	TOTAL
Did the event match your needs?	59.09% 13	18.18% 4	22.73% 5	0.00% 0	0.00% 0	22
Were you happy with the traffic to your stand?	54.55% 12	27.27% 6	18.18% 4	0.00% 0	0.00% 0	22

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Q3 What did you like about the event?

Answered: 18 Skipped: 4

#	RESPONSES	DATE
1	great attendance, great location	11/16/2017 11:06 PM
2	Wide variety of services on offer	11/14/2017 1:02 PM
3	Half day duration was very good. Very well attended. Good, central venue.	11/14/2017 12:38 PM
4	All enterprise supports under one roof	11/14/2017 12:29 PM
5	There was good participation from the attendees,	11/14/2017 12:24 PM
6	The quality, range and length of presentations. The range of information stands.	11/14/2017 12:16 PM
7	Great attendance and a very broad range of speakers - did exactly what it "said on the tin"	11/14/2017 12:07 PM
8	I really like interest and engagement from all delegates who attended our stand.	11/14/2017 12:07 PM
9	Good opportunity to meet business customers; chance to explain my organisation's mission and ways we can help; graphics for stand were very efficiently organised; city centre location is very good.	11/14/2017 12:00 PM
10	The mix of agencies presented attracted a wide audience.	11/14/2017 12:00 PM
11	Very well organized and laid out.	11/14/2017 11:59 AM
12	Excellent attendance and constant interaction at stand form attendees	11/14/2017 11:56 AM
13	There were a lot of different people in attendance which made it interesting for us. People were generally very positive which is a good thing and you felt that it was well worthwhile being there.	11/14/2017 11:54 AM
14	Mixture of state agencies in attendance allowing attendees to access a range of advice	11/14/2017 11:50 AM
15	Wide variety of presenters in one place. Short duration of presentations.	11/14/2017 11:46 AM
16	One-to-one feedback on our prompt payment initiative	11/14/2017 11:45 AM
17	Facilities were great. Good attendance. Great AV equipment.	11/14/2017 11:44 AM
18	the presentations were short and to the point	11/14/2017 10:59 AM

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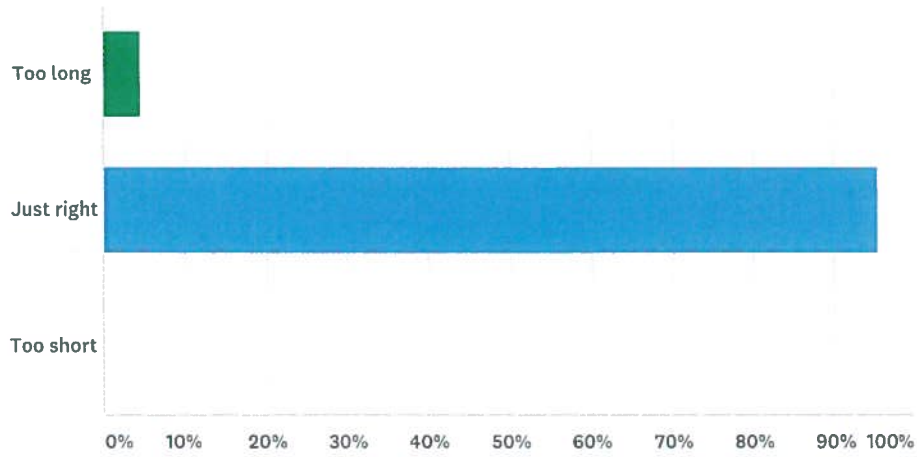
Q4 What did you dislike about the event?

Answered: 19 Skipped: 3

#	RESPONSES	DATE
1	May be trying to be all things to all men? Variety was great but leads to loss of focus?	11/16/2017 11:06 PM
2	n/a	11/14/2017 1:02 PM
3	Early start with no coffee until 10. We shared a stall and could have used more space. When 1 person was at our half of the table there was no space to deal with a second person. Website needs improvement, in advance of the event there was still outdated info on it referring to the previous event It needs to be updated now that the event is over so that it no longer asks people to sign up and is left in a state that will not date over the next couple of years. There should perhaps be some photos from the event and text about what happened written in the past tense and a some note about plans for future events. The website should not be forgotten about and left in an out of date condition until promotion of the next event starts. An option to sign up to a mailing list should be added to the website straight away to take advantage of word of mouth among people who missed the event and have been told about it by people who attended. This mailing list can then be used to encourage registration next time around. This can be done easily and for free with mailchimp	11/14/2017 12:38 PM
4	Traffic to the stand came in batches at the breaks	11/14/2017 12:29 PM
5	I feel it would have been more appropriate to keep SFI next to the sister agencies. There was also very little water available.	11/14/2017 12:24 PM
6	Nothing	11/14/2017 12:16 PM
7	We agreed to share a stand/table with CRO - In hindsight it would have been better to have a stand of our own given the volume of traffic to the stand	11/14/2017 12:07 PM
8	Our first suggestion would around food & beverages, which in our opinion was insufficient for exhibitors who were manning stands for 6 hours. It was a long day a hot buffet lunch would have been more appropriate. The more serious issue was zero access to water. Perhaps a value for attendees next year, even 5euro would remove delegates clearly not there for the benefit of the event.	11/14/2017 12:07 PM
9	I am not sure the pre-publicity was targeted enough re the key messages of the overall event - more coordination by organisations could work well. For small organisations, the event is quite resource intensive. Overall good event though and well done to the organisers.	11/14/2017 12:00 PM
10	Some of the presentations went into too much detail and went outside the scope of the brief which was very clear.	11/14/2017 12:00 PM
11	breaks were not the best organized for people to get something to eat before there presentations	11/14/2017 11:59 AM
12	Lack of water available in the morning	11/14/2017 11:59 AM
13	Could have done with some drinking water in the Exhibition Hall	11/14/2017 11:56 AM
14	There was limited space in the outer room which made it difficult for people to stop and talk to the people at the stands. It would have been appropriate to have tea and coffee for the exhibitors when the arrived as some had left very early to be there.	11/14/2017 11:54 AM
15	Name tags for the personnel at the stands would have helped to identify them and the organisations they worked for. Sandwiches for exhibitors arrived too late given the early start and that only biscuits were available. More water needed.	11/14/2017 11:50 AM
16	Would like a Q& A session	11/14/2017 11:46 AM
17	N/A	11/14/2017 11:45 AM
18	Nothing.	11/14/2017 11:44 AM
19	the representative bodies are away from the main door and people needed to walk to that end of the room - better if they were at the back or 'in the way' of traffic	11/14/2017 10:59 AM

Q5 Was the event length too long too short or about right?

Answered: 22 Skipped: 0



ANSWER CHOICES	RESPONSES	
Too long	4.55%	1
Just right	95.45%	21
Too short	0.00%	0
TOTAL		22

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Q6 Please indicate any topic you think should have been covered

Answered: 10 Skipped: 12

#	RESPONSES	DATE
1	An overall landscape map showing what organisation supports what and who etc.	11/16/2017 11:06 PM
2	I didn't see any food specific stalls. We were asked a lot about food businesses. The following could be considered: Bord Bia Food Works Ireland Failte Ireland Some organizations have a broad remit and often several are connected. Maybe some smaller themed sessions would be useful to add. Suggestions would be: importing/exporting with Revenue, LEO, Enterprise Ireland and Intertrade Ireland Financing your business with Microfinance Ireland, CRO, SBCI, LEO, HBAN Getting Started with Companies Registration Office, Revenue, supportingSMEs.ie, LEO, Enterprise Ireland's New Frontiers	11/14/2017 12:38 PM
3	We had a query about licencing that we were unable to answer at the event.	11/14/2017 12:29 PM
4	Sustainable energy grants for small businesses	11/14/2017 12:16 PM
5	Maybe a couple of presentations by small businesses explaining what they need - interspersed in the other presentation.	11/14/2017 12:00 PM
6	n/a	11/14/2017 11:59 AM
7	none	11/14/2017 11:56 AM
8	There were plenty of topics covered I would not recommend increasing the number of topics for 2019.	11/14/2017 11:54 AM
9	Follow up where attendees can get one stop shop for support and advice.	11/14/2017 11:46 AM
10	Can't thin of any	11/14/2017 11:45 AM

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Q7 Is there anything else you'd like to share about the event?

Answered: 15 Skipped: 7

#	RESPONSES	DATE
1	Would have been helpful to get more detail on the format of the presentations e.g. I didn't know I was required to attend before my slot to sit on the stage. Also not sure why we were all on the stage as there was no Q&A	11/16/2017 11:06 PM
2	A small point - there was no drinking water available.	11/16/2017 9:43 AM
3	A very good event, well done. Didn't get a chance to attend the talks properly so have given the benefit of the doubt and given 5 for the AV set up 5.	11/14/2017 12:38 PM
4	Great event	11/14/2017 12:29 PM
5	It might be an idea to include a small brief on the remit of agencies attending. I felt many did not know who we were or how we fit in this space.	11/14/2017 12:24 PM
6	Excellent event. Very professionally run.	11/14/2017 12:16 PM
7	Overall, really well organised and a great event - seemed to go down well with all attendees/exhibitors alike - well done to all the organising team - Deirdre , Microfinance Ireland	11/14/2017 12:07 PM
8	Another suggestion could be to break the speakers out into seperate rooms give the delegates more option on which topics they do or don't want to attend. Our first suggestion would be name badges for the exhibitors to allow us identify each other.	11/14/2017 12:07 PM
9	I would suggest a quick run through of presentations before opening on the day to ensure they are kept within the 6 minute deadline.	11/14/2017 12:00 PM
10	n/a	11/14/2017 11:59 AM
11	very well organised event	11/14/2017 11:56 AM
12	This event is well worth going to again in 2019.	11/14/2017 11:54 AM
13	Well done to all involved and please do it again next year. Some attendees said an event outside Dublin might also be useful.	11/14/2017 11:46 AM
14	Only that I think it was a great success and well done to the organisers	11/14/2017 11:45 AM
15	well done!!	11/14/2017 10:59 AM